

From: Benetta129@aol.com@inetgw
To: Microsoft ATR
Date: 1/2/02 5:07pm
Subject: Microsoft settlement

Dear Sir or Madam

After having read as much as possible of the litigation reports in the newspapers and observing news reports on TV, it is my clear opinion that the settlement now proposed is fair, reasonable and should be confirmed by the Federal Court.

We are disappointed that the State of Kansas (our home state) has elected out of the settlement agreement, and feel that their actions are not in the best interest of the public. Microsoft has done an outstanding service in developing its various programs, and, because of their operating platform program for the computer, we all have computers that can talk to each other, and our work is mobile from one computer to another. For one who, as I am, basically ignorant of computer functions, but use a computer daily to perform work in my profession, Microsoft was the lifesaver and I will be forever grateful to them for having a product that allowed me to do my work, and be able to communicate and share work product with others in my profession. In the early days you could not do that with the systems then in operation, and I specifically refer to Apple computers where you had to buy only from them, and you could not communicate with any other brand of computer. Talk about a monopoly! They had one, but lost it to Microsoft. Wonder why they are now complaining.

In any event, we believe that this litigation should be over. As a consumer, I feel my rights have been protected to the extreme in this instance. We hope the court approves the settlement, and urge you to support that position.

Thank you for the opportunity to express my thoughts.

Sincerely
Benjamin and Etta

Farney

8597 Hauser Ct.
Lenexa, Kansas 66215